

CAMTC takes complaints against massage professionals and schools very seriously. CAMTC's inquiry is limited to investigating conduct by CAMTC certificate holders and applicants that is substantially related to the qualifications, functions, or duties of a certificate holder. In order for us to determine whether the complaint may warrant investigation, you must:

- Identify yourself by name and contact information. CAMTC DOES NOT INVESTIGATE ANONYMOUS COMPLAINTS.
- Identify the name of the massage professional, location where the massage professional works or where the conduct complained of occurred, CAMTC certificate number if known, and provide as much other information as possible
- Describe the conduct in question in detail
- Indicate whether or not you have filed a police report, and if so, provide information about that report (i.e. date filed, law enforcement agency, report number, etc)

If CAMTC decides to investigate a complaint against a CAMTC massage professional or applicant, you must be willing to:

- Provide a signed declaration under penalty of perjury
- Possibly testify to the allegations
- Explain your relationship with the massage professional
- Provide any other evidence in your possession

CAMTC IS NOT A LAW ENFORCEMENT AGENCY NOR GOVERNMENT AGENCY. IT IS WITHIN THE SOLE DISCRETION OF CAMTC WHETHER OR NOT TO INVESTIGATE OR PURSUE ANY CASE AGAINST A MASSAGE PROFESSIONAL.

Please send complaints in writing to CAMTC by email:

complaints@camtc.org

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